

*“Respond to every voice mail message -
empower your team with cascading message notification.”*

CTFUSION | MessageNotifier

MessageNotifier

CTFusion-MessageNotifier is a cascading message notification system for AltiWare IPPBXs.

guarantee your response time

CTFusion-MessageNotifier is used to extend AltiWare to provide an aggressive delivery vehicle to ensure a message is delivered or escalated until delivered. Typical uses are support hotlines and other 24 hour services that require a guaranteed response upon receipt of a voice mail.

CTFusion-MessageNotifier Features:

- ➔ Monitor multiple mailboxes
- ➔ Multiple contacts per notification level with a configurable time interval between contact notifications
- ➔ Up to 5 notification levels with a configurable time interval between level escalations
- ➔ Message notification by phone, pager or email (SMS via SMTP Gateway).
- ➔ Termination of the escalation process when the message in the voice mail box is heard.
- ➔ Call logging of all MessageNotifier originated notifications.
- ➔ Export of the call logs for detailed analysis and management reporting



- ➔ Maintain your SLA
- ➔ Eliminate “lost” messages
- ➔ Flexible notification methods.
- ➔ Cascade through contacts with escalation and persists until message retrieved.
- ➔ Natively integrates with AltiWare.

**Never miss another important
voice mail message.**

Codefusion
COMMUNICATIONS INC.



Exclusively for the AltiGen
AltiWare IPPBX Systems



Contact your AltiGen Dealer or Codefusion.

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